THE DATA CARDS PLAYBOOK • RESOURCE

# Agent Information Journeys

Participatory activities for purposeful, transparent, and people-centric dataset documentation



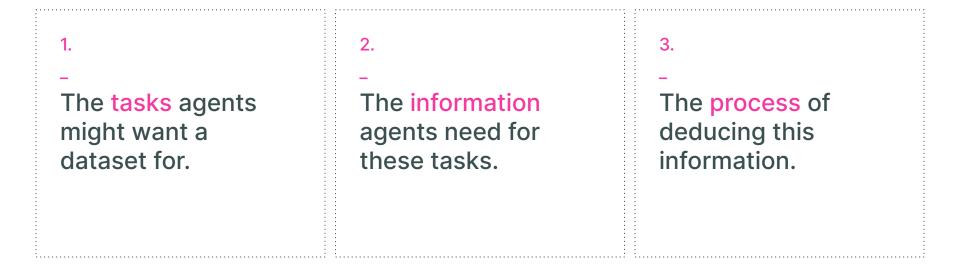


01 ASK • CONCEPT

#datacardsplaybook

# Agent Information Journeys

## It's important that we understand:



**An Agent Information Journey (AIJ)** is the combination of what an agent needs to know about a dataset to make a decision, and questions asked to arrive at an understanding of the dataset for that decision.



## Agent Information Journeys =

## Perspective

An agent's unique role that frames how they read Data Cards and other documentation.

Think about:

Behavioral archetypes based on roles, agendas, foundations, and frameworks in domains.

### Lens

Statements that articulate what agents want to learn from a Data Card and other documentation.

#### Think about:

Information needed to complete tasks and make decisions about the dataset and its use.

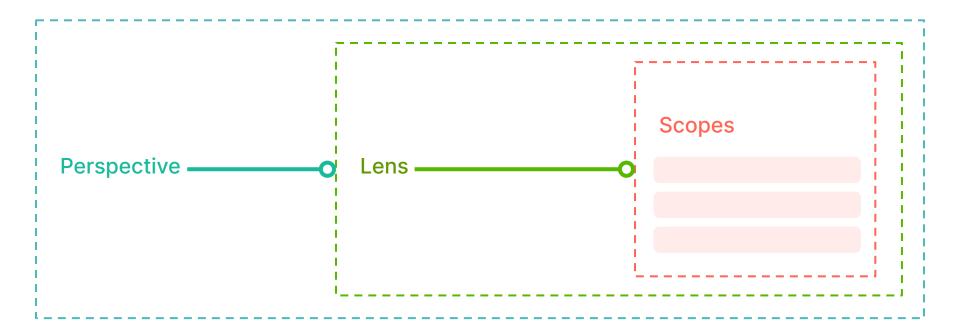
## Scope

Questions framed around a lens, which agents ask to get answers that help them make decisions.

#### Think about:

Probing specifics about a dataset from multiple angles, such as a root cause analysis.

## Agent Information Journeys =





perspective

## As a <u>data scientist</u>, I want to know <u>the structure</u> <u>of the dataset</u>, so I ask...

lens

... what is the data format?
... what is modality of the dataset?
... how many features are there in the dataset?
... how many features are engineered?
... which features are strongly correlated?
... if there are any dependencies in the structure?

scopes



perspective

As an <u>AI designer</u>, I want to know <u>about the representation</u> in the dataset, so I ask...

... is this data about target users?
... does it contain demographic information?
... which population groups are represented in the dataset?
... what are the most common represented groups?
... which groups are minorities in this dataset?
... does this data represent users of my product?

scopes

lens

perspective

## As a <u>policy aide</u>, I want to know <u>how the data</u> <u>might be misused</u>, so I ask...



... what was the intended use of the dataset?
... what application prompted the dataset creation?
... what are known dangerous or risky applications of the dataset?
... what is the risk to specific groups?
... how do intended uses of this dataset impact constituencies?
... how can one ask for recourse?

scopes

## Try it yourself





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